

**SPS REGIONAL PERFORMANCE SUPPORT FORUM MINUTES
HAMPTON ROADS
20 MAY 1999**

Minutes

- **NAVSUP Data Call** - CDR Kineman discussed the recent data call from CDR Sweeney, NAVSUP, requesting documentation on page locking and database errors over a week's timeframe. Findings will be reported to NAVSUP. A team is reviewing the page locking issues in Fairfax the following week. Public Works Center (PWC) provided guidance on how to search for error locks in Sybase.
- **Point Paper** - Due to decline in productivity for April 1999 with the numerous problems and work arounds with SPS, FISC Norfolk's Commanding Officer, Captain Thompson, requested a point paper identifying SPS problems impacting productivity. The point paper topics were discussed during the meeting and Forum members were invited to recommend additional problems to be included in the point paper. The point paper was to be submitted to NAVSUP.
- **Unrelease/Unapprove** - PWC informed the Forum, awarded items can be unapproved rather than unreleased if interfaces are not involved. FISC Norfolk and FISC NNSY Annex's interfaces are triggered by release actions, therefore, unreleasing a document is required. Recommend only system administrator have release capability.
- **Search capability** – PWC also noted, if a document is open, search function will not locate the document.
- **1057** – During data conversion, fourteen N00189 issuing activities were established in FISC Norfolk's organization maintenance task. When generating a 1057, all 14 issuing activities must be included. To correct this problem, only one issuing activity has been established. PWC reminded the Forum, although the single issuing activity was now established in the organization maintenance task, this would not revise the user's existing issuing activity in their "User's Preference" task. Each user's issuing activity in the "User's Preference" task must be revised to match the newly established issuing activity. FISC NNSY Annex and NAS Oceana initially established one issuing activity and did not have this problem. Recommend AMS inform PD2 users of the effect multiple issuing activity has when generating a 1057. The jury is still out on whether the 1057 function works in Version 4.0. PWC has not been able to produce a 1057 on Version 3.5.3c.
- PD2 does not provide the back page of the 1057. This information is still required by NAVSUP and must be performed manually.
- **DD350** – FISC NNSY Annex noted the "Office Code" was going to be a problem on DD350.
- **COGNOS** training – Email was forwarded to Maryjo Johnson on requesting COGNOS training in the Norfolk area as soon as possible.
- FISC Norfolk's technical system administrator discussed an upcoming Crystal Report Writer training class and using Crystal Reports in lieu of COGNOS.
- **System degradation** – Experience a severe decline in the system's response time when running COGNOS reports and interfaces.

The next meeting is scheduled for 17 June 1999.